



PROTECTING MORE THAN JUST YOUR CABLES!™



Frequently Asked Questions

Q: How are your FIREFLY® LED Cable Protectors powered?

A: By two "AA" batteries located in a weather tight battery box located in the leading edge of the lid rest.

Q: How long will a set of batteries last in your FIREFLY® LED Cable Protectors?

A: Standard alkaline batteries should last approximately 500 hours, but time will vary based on ambient temperature, initial battery condition and other factors.

Q: How do I change the batteries in your FIREFLY® LED Cable Protectors?

A: Simply remove the two screws in the battery cover, remove and replace batteries, replace battery cover and tighten screws.

Q: Can I use your FIREFLY® LED Cable Protectors outside in the rain?

A: Yes, all the electronics in our FIREFLY® LED Cable Protectors are completely weather sealed.

Q: How do I turn your FIREFLY® LED Cable Protectors on and off?

A: You will find a red push button switch located in the lid rest that is used to turn the power on and off.

Q: How long will the LEDs last in your FIREFLY® LED Cable Protectors?

A: LEDs typically can last in excess of 100,000 hours.

Q: Can I change the LEDs in your FIREFLY® LED Cable Protectors?

A: No, the LEDs are expected to outlive the useful life of the cable protector.

Q: Will the illumination in your FIREFLY® LED Cable Protectors become damaged under normal vehicle traffic?

A: No, our cable protectors are rated in excess of 20,000 pounds (9,072 kg) per axle and are capable of withstanding the weight of a fully-loaded semi-truck.

Q: Can I connect your FIREFLY® LED Cable Protectors to other cable protectors I own?

A: Yes, if they have a "dog-bone" style connector the FIREFLY® male Boot Connector™ will fit into the female end, but not vice versa. For complete compatibility, a FIREFLY® adapter can be purchased to fit the brand you own.

Q: Where can I buy your FIREFLY® LED Cable Protectors?

A: We sell our products through a network of Master Distributors located throughout the world and can be found on our company's website under the DISTRIBUTORS link at www.fireflycableprotector.com.

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(Continued)

Q: I have noticed you do not have a Distributor near me; can I still buy your FIREFLY® LED Cable Protectors?

A: Yes, any of our Distributors are capable of filling your order, but we suggest you contact the Distributor closest to your location in order to minimize shipping costs.

Q: Why are your FIREFLY® LED Cable Protectors safety green and black?

A: Our proprietary safety green was our color of choice because studies have shown green is the most visible color to the human eye, and the black portion provides a strong color contrast to help the safety green stand out even more.

Q: Can I get your FIREFLY® LED Cable Protectors with different colored LED lights?

A: Yes, custom LED light colors are available for orders of 500 pieces or more; please contact us at sales@industryadvanced.com, for complete details, requirements and restrictions.

Q: Can I get your FIREFLY® LED Cable Protectors in different colors other than green and black?

A: Yes, custom colors are available for orders of 500 pieces or more; please contact us at sales@industryadvanced.com, for complete details, requirements and restrictions.

Q: Can I brand your FIREFLY® LED Cable Protectors with my company's brand/logo?

A: Yes, a private label product can be produced with your company's brand/logo for a modest custom logo plate fee and minimum 100 piece order; please contact us at sales@industryadvanced.com, for complete details, requirements and restrictions.

Q: Do you offer a loss prevention/inventory tracking technology for your FIREFLY® LED Cable Protectors?

A: Yes, for a modest charge we offer Radio Frequency Identification (RFID) tags in each unit to help you track your inventory and control losses; RFID technology is superior to barcode, hot branding or other methods, please contact us at sales@industryadvanced.com, for complete details, requirements and restrictions.

Firefly / a division of Industry Advanced Technologies, Inc.

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